

# Tooling U Installations

## Features

- ◆ Jump-start installation with Tooling U coaching expertise, online tools, and templates.
- ◆ Identify metrics to help measure and manage your business.
- ◆ Create a road map toward future meeting business needs.
- ◆ Align your business goals and objectives to your Tooling U solution.
- ◆ Achieve high end-user adoption and more efficient use of your Tooling U investment.

## You've got a partner for getting started.

When you choose a training partner, you want to know that they will stand behind their product. You want initial help with your installation to get started successfully. You need to know you have support when your people have questions.

Tooling U knows you got questions. And we're ready with answers to keep your training on track.

**Phone, email, and web support.** Tooling U offers numerous means for seeking answers to your questions, with online and email support, as well as customer service representatives based in our home office.

**Installation tools focused on ROI.** Your Tooling U account includes a user guide and online access to our user community; top-tier installation services include on-site assistance with registration, administrator training, and other core features based on your company's needs.

**A history of best practices.** With seven years serving manufacturers from the five-person job shop to the Fortune 100, we provide insight into training "best practices" that have helped leading companies succeed.

## Your Company - Your Structure for Training

The first crucial step you take is the installation of your training program. And Tooling U is there to help. We help you establish the core structure of your training program, aligning your training to your organizational objectives.

**Student accounts**—First-time users need to learn the system. We provide students with numerous help resources, ranging from online support tools, email and phone support, and on-site demonstrations.

**Tiered administrator accounts**—Administrators need to learn the site's reporting capabilities and advanced features. We offer weekly web demos, personalized training sessions, and automated e-mail reports to ensure maximum use of site features.

**Customizable competencies**—Administrators need to tie online training to hands-on applications. We help you create job-specific competencies that combine online training with offline tasks to tie your training to core job responsibilities.

**Content editing tools**—Administrators need to connect learning to their organization. We help you enhance web-based material by providing tools for adding company-specific information and processes, connecting training theory to your company's real-world applications.

www.toolingu.com



**TOOLINGU**  
*confidence to compete*

15700 S. Waterloo Rd.  
Cleveland, Ohio 44110-3898  
Toll Free: (866) 706-8665  
Local: (216) 706-6600  
Fax: (216) 706-6601  
E-Mail: info@toolingu.com

© 2008 Tooling University, LLC

