

# CLASS CATALOG

Online Classes • Instructor-Led Training Learning Services • Customization Certifications • Assessments



# Why Tooling U-SME?

More than 50% of Fortune 500<sup>®</sup> manufacturing companies choose Tooling U-SME. Why? We offer competency-based learning solutions focused on your performance outcomes. This catalog provides a detailed list of all our online course offerings, including over 500 classes in multiple functional areas—plus information on instructor-led training, certification programs, assessments, custom content, and books and videos. But we do so much more. We'll analyze needs, assess your current knowledge, and develop a program that fills the gaps. Then, we'll help you launch, track, and measure the results. From beginner to advanced, our classes will help you train your new and existing employees and build your next-generation workforce.

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Includes: Electrical, Mechanical, Hydraulics & Pneumatics, Rigging, Motor Controls, PLCs, Robotics

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# We are your training partner. With credentials.

Over the last 85 years, we've worked with hundreds of thousands of individuals, companies, and educational institutions. Our courses are aligned to national credentials including Lean Certification, Certified Manufacturing Engineer, Certified Manufacturing Technologist, and Certified Additive Manufacturing, plus National Institute for Metalworking Skills (NIMS), Manufacturing Skills Standards Council (MSSC), American Welding Society (AWS), and Siemens Mechatronics certifications. Our courses also may be mapped to individual or state curriculum requirements.

# How can we help you?

Find out how we can partner with you to develop a competency-based solution to fit your training needs and your budget. Contact us at info@toolingu.com or call 866.706.8665.



# Tooling U-SME's customized training makes it possible to:

- Develop mission-critical skills
- Minimize the skills gap
- Expedite onboarding and define skills development
- Capture and standardize "tribal knowledge"
- Ensure operational excellence/worldclass manufacturing
- Boost operational effectiveness and productivity
- Drive continuous improvement

- Improve quality and reduce scrap
- Leverage new technologies and drive innovation
- Cross train and increase workforce flexibility
- Reduce learning curve for new technologies
- Decrease risk and exposure
- Improve safety
- Drive compliance

# COMPETENCIES

# Nine out of 10 manufacturers are struggling to find the skilled workers they need

To address this pressing challenge, Tooling U-SME brought together a cross-section of manufacturing experts to create a new industry resource: a Competency Framework for achieving manufacturing excellence.

The Competency Framework features a comprehensive series of competency models in nine manufacturing functional areas. It is made up of more than 60 job role competency models, which outline knowledge and skill objectives for production, technician, lead technician/technologist, and engineer-level job roles.



Created by a cross-section of manufacturing experts, Tooling U-SME's Competency Framework is a comprehensive series of competency models in nine manufacturing functional areas.

# The Competency Framework offers advantages that tie directly to business goals:

- Ensures enterprise-wide consistency, making a workforce more flexible and dynamic, and ultimately reducing labor costs
- Streamlines the training process and cuts costs by eliminating unnecessary and redundant training, allowing more training where needed
- Helps managers easily evaluate worker performance levels defined using specific behavioral indicators, reducing subjective assessment and increasing assessment accuracy
- Enhances employee satisfaction based on the rationality of the system
- Explains career pathways and defines what an average performer needs to become a superior performer

Designed to complement other competency models in the industry, the Competency Framework can be used "as is" or customized to individual work practices at your facility. Another benefit is that the knowledge objectives within the framework are mapped directly to Tooling U-SME's extensive training resources. All this helps ensure your employees have the knowledge, skills, and abilities they need to be high performers.

# FOUNDATIONAL

### Foundational: Instructor-Led Training

Basic Electronics Blueprint Reading GD&T Industrial Safety / Low Voltage Safety Intro to Composites Train-the-Trainer: Accelerating Worker Performance Lean Fundamentals Lean Kaizen Workshop Lean Value Stream Mapping Quality Failure Modes and Effects Analysis (FMEA) Quality / Statistical Process Control (SPC) Quality Root Cause Analysis

### Safety: Online Classes

Intro to OSHA 101 **Ergonomics 102** Personal Protective Equipment 111 Noise Reduction and Hearing Conservation 121 Respiratory Safety 131 Machine Guarding 140 Lockout/Tagout Procedures 141 SDS and Hazard Communication 151 Bloodborne Pathogens 161 Walking and Working Surfaces 171 Fire Safety and Prevention 181 Flammable/Combustible Liquids 191 Hand and Power Tool Safety 201 Safety for Lifting Devices 211 Powered Industrial Truck Safety 221 Confined Spaces 231 Environmental Safety Hazards 241 Arc Flash Safety 251

### Applied Mathematics: Online Classes

(Formerly Shop Essentials) Math Fundamentals 101 Math: Fractions and Decimals 111 Applied and Engineering Sciences 110 Units of Measurement 112 Basics of Tolerance 121 Manufacturing Process Applications: Part I 124 Manufacturing Process Applications: Part II 125 Blueprint Reading 131 Algebra Fundamentals 141 Geometry: Lines and Angles 151 Geometry: Triangles 161 Geometry: Circles and Polygons 171 Shop Geometry Overview 170 Trigonometry: The Pythagorean Theorem 201 Trigonometry: Sine, Cosine, Tangent 211 Trigonometry: Sine Bar Applications 221 Shop Trig Overview 210 Statistics 231 Interpreting Blueprints 230 Concepts of Calculus 310

### Materials: Online Classes

Introduction to Physical Properties 101 Introduction to Mechanical Properties 111 Introduction to Metals 121 Introduction to Plastics 131 Metal Manufacturing 140 Classification of Steel 201 Essentials of Heat Treatment of Steel 211 Hardness Testing 221 Ferrous Metals 231 Nonferrous Metals 241 Thermoplastics 251 Thermosets 261 Ceramics 250 Principles of Injection Molding 255 Principles of Thermoforming 265 Exotic Alloys 301



# FOUNDATIONAL (CONTINUED)

### **Inspection: Online Classes**

Basic Measurement 101 Calibration Fundamentals 111 Basics of Tolerance 121 Blueprint Reading 131 Hole Standards and Inspection 141 Thread Standards and Inspection 151 Surface Texture and Inspection 201 Hardness Testing 221 Measuring System Analysis 300 Introduction to GD&T 301 Introduction to GD&T 200 (1994) Major Rules of GD&T 311 Interpreting GD&T 310 (1994) Inspecting a Prismatic Part 321 Inspecting a Cylindrical Part 331 Advanced Hole Inspection 341 Inspecting with Optical Comparators 351 Inspecting with CMMs 361 Calibration and Documentation 371 In-Line Inspection Applications 381

### Lean: Online Classes

Lean Manufacturing Overview 101 Continuous Process Improvement: Managing Flow 124 Continuous Process Improvement: Identifying and Eliminating Waste 125 Developing a Lean Culture 135 Total Productive Maintenance 141 5S Overview 151 Cell Design and Pull Systems 161 Intro to Six Sigma 171 Troubleshooting 181 Conducting Kaizen Events 191 SPC Overview 211 Metrics for Lean 231 Process Flow Charting 241 Strategies for Setup Reduction 251 Total Quality Management Overview 261 Management Tools: Problem Solving 270 Management Tools: Product and Process Design 275

Value Stream Mapping: The Present State 301 Value Stream Mapping: The Future State 311 Six Sigma Goals and Tools 310 Maintaining a Consistent Lean Culture 330 Transforming Lean Into Business Results 340 Measuring Lean Systems 350

### Lean: Instructor-Led Training

Lean Fundamentals Kaizen Workshop Value Stream Mapping

### **Quality: Online Classes**

Quality Overview 100 ISO 9000 Review 121 ISO 9001: 2015 Review 122 Approaches to Maintenance 131 Process Design and Development 133 Product Design and Development 134 Production System Design and Development 137 Intro to Supply Chain Management 140 Quality and Customer Service 175 Conducting an Internal Audit 201 IATF 16949: 2016 Overview 222

### **Quality: Instructor-Led Training**

Failure Modes and Effects Analysis (FMEA) Quality / Statistical Process Control (SPC) Root Cause Analysis

### Sample of Knowledge Edge® Content

What Lean Means (video) Kaizen Event Fieldbook (eBook) Mapping Your Value Stream (video) Strategic Project Management (eBook) Managing Teams in Manufacturing (video)

# MACHINING

# Machining: Instructor-Led Training

Bearings/Gears CNC Fundamentals Industrial Safety / Low Voltage Safety Robotics Programmable Logic Controllers (PLCs)

# **Abrasives: Online Classes**

Intro to Abrasives 100 Grinding Processes 201 Grinding Safety 211 Basic Grinding Theory 221 Basics of the Surface Grinder 231 Basics of the Cylindrical Grinder 232 Basics of the Centerless Grinder 233 Setup for the Surface Grinder 241 Setup for the Cylindrical Grinder 242 Setup for the Centerless Grinder 243 Surface Grinder Operation 251 Cylindrical Grinder Operation 252 Centerless Grinder Operation 253 Introduction to Grinding Fluids 261 Grinding Variables 301 Grinding Ferrous Metals 311 Grinding Nonferrous Metals 321 Grinding Wheel Materials 331 Dressing and Truing 341 Grinding Wheel Selection 351 Grinding Wheel Geometry 361

# **CNC: Online Classes**

History and Definition of CNC 100 Intro to CNC Machines 201 Basics of the CNC Lathe 211 Basics of the CNC Mill 212 Basics of the CNC Swiss-Type Lathe 135 Coordinates for the CNC Lathe 221 Coordinates for the CNC Mill 222 Basics of G Code Programming 231 Intro to CAD and CAM for Machining 241 Control Panel Functions for the CNC Lathe 251 Control Panel Functions for the CNC Mill 252 Offsets on the CNC Lathe 261 Offsets on the CNC Mill 262 CNC Specs for the Mill 220 CNC Specs for the Lathe 225 Creating a CNC Turning Program 301 Creating a CNC Milling Program 302 Calculations for Programming the Lathe 311 Calculations for Programming the Mill 312 Canned Cycles for the Lathe 321 Canned Cycles for the Mill 322

# CNC Control–Fanuc: Online Classes

Fanuc Mill: Control Panel Overview 250 Fanuc Lathe: Control Panel Overview 255 Fanuc Mill: Entering Offsets 260 Fanuc Lathe: Entering Offsets 265 Fanuc Mill: Locating Program Zero 270 Fanuc Lathe: Locating Program Zero 275 Fanuc Mill: Program Execution 280 Fanuc Lathe: Program Execution 285 Fanuc Mill: Program Storage 310 Fanuc Lathe: Program Storage 315 Fanuc Mill: First Part Runs 320 Fanuc Lathe: First Part Runs 325

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# MACHINING (CONTINUED)

### CNC Control–Mazak: Online Classes

Mazak Mill: Control Panel Overview 250 Mazak Lathe: Control Panel Overview 255 Mazak Mill: Safety for the Mill 260 Mazak Lathe: Safety for the Lathe 265 Mazak Mill: Locating Program Zero 270 Mazak Lathe: Locating Program Zero 275 Mazak Mill: Entering Offsets 280 Mazak Lathe: Entering Offsets 285 Creating an EIA/ISO Program for the Mazak Mill 286 Creating an EIA/ISO Program for the Mazak Lathe 287 Creating a Mazatrol Program for the Mill 288 Creating a Mazatrol Program for the Lathe 289 Mazak Mill: Program Execution 290 Mazak Lathe: Program Execution 295 Mazak Mill: Program Storage 310 Mazak Lathe: Program Storage 315 Mazak Mill: First Part Runs 320 Mazak Lathe: First Part Runs 325

# **CNC Control: Online Classes**

Control for the Mill 201 Control for the Lathe and Multitasking Machine 202

# Manual Machining: Online Classes

Manual Mill Basics 201 Engine Lathe Basics 211 Manual Mill Setup 221 Engine Lathe Setup 231 Benchwork and Layout Operations 241 Manual Mill Operation 251 Engine Lathe Operation 261 Holemaking on the Mill 271 Threading on the Engine Lathe 301 Taper Turning on the Engine Lathe 240

# Metal Cutting: Online Classes

Safety for Metal Cutting 101 Cutting Processes 111 Overview of Machine Tools 121 Basic Cutting Theory 201 Intro to Screw Machining 160 Band Saw Operations 211 Intro to Metal Cutting Fluids 221 Metal Cutting Fluid Safety 231 Prints for Metal Cutting Operations 241 Toolholders for Turning 260 Speed and Feed for the Lathe 301 Speed and Feed for the Mill 311 Cutting Tool Materials 321 Carbide Grade Selection 331 ANSI Insert Selection 341 Advanced Tool Materials 345 Lathe Tool Geometry 351 Mill Tool Geometry 361 Drill Tool Geometry 371 Optimizing Tool Life and Process 381 Impact of Workpiece Materials 391 High-Speed Machining 310 Hard Turning 315 Machining Titanium Alloys 325 Intro to EDM 100

### Workholding: Online Classes

Intro to Workholding 101 Supporting and Locating Principles 106 Locating Devices 107 Clamping Basics 108 Chucks, Collets, and Vises 110 Fixture Body Construction 200 Fixture Design Basics 210 Drill Bushing Selection 230

# Sample of Knowledge Edge® Content

High-Speed Machining (eBook) Cutting Tool Geometries (video) Milling and Machining Centers (video) Parametric Programming for Computer Numerical Control Machine Tools and Touch Probes (eBook) Precision Machine Design (eBook)

# MAINTENANCE

# Maintenance: Instructor-Led Training

Basic Electronics Industrial Safety / Low Voltage Safety Programmable Logic Controllers (PLCs) Robotics

# **Electrical Systems: Online Classes**

Electrical Units 101 Safety for Electrical Work 111 Introduction to Circuits 201 Introduction to Magnetism 211 DC Circuit Components 221 NEC Overview 231 AC Fundamentals 241 Electrical Instruments 251 Electrical Print Reading 261 DC Power Sources 271 AC Power Sources 281 Conductor Selection 291 Series Circuit Calculations 201 Parallel Circuit Calculations 311 Battery Selection 321

# Hydraulics & Pneumatics: Online Classes

Intro to Fluid Systems 100 The Forces of Fluid Power 201 Safety for Hydraulics and Pneumatics 211 Introduction to Hydraulic Components 221 Introduction to Pneumatic Components 231 Introduction to Fluid Conductors 241 Fittings for Fluid Systems 251 Preventive Maintenance for Fluid Systems 261 Hydraulic Power Variables 301 Hydraulic Power Sources 302 Pneumatic Power Variables 311 Pneumatic Power Sources 312 Hydraulic Control Valves 341 Hydraulic Schematics and Basic Circuit Design 342 Pneumatic Control Valves 351 Pneumatic Schematics and Basic Circuit Design 352 Actuator Applications 361 Hydraulic Fluid Selection 371 Contamination and Filter Selection 381 Hydraulic Principles and System Design 391

# Mechanical Systems: Online Classes

Introduction to Mechanical Systems 101 Safety for Mechanical Work 111 Forces of Machines 121 Lubricant Fundamentals 130 Mechanical Power Variables 202 Power Transmission Components 201 Bearing Applications 221 Spring Applications 231 Belt Drive Applications 241 Clutch and Brake Applications 250 Gear Applications 251 Gear Geometry 261

# **Rigging: Online Classes**

Intro to Machine Rigging 110 Rigging Equipment 120 Lifting and Moving Equipment 130 Rigging Inspection and Safety 210 Rigging Mechanics 220

# Motor Controls: Online Classes

Relays, Contactors, and Motor Starters 201 Control Devices 211 **Distribution Systems 221** Limit Switches and Proximity Sensors 231 Intro to Electric Motors 301 Symbols and Diagrams for Motors 311 Logic and Line Diagrams 312 DC Motor Applications 321 AC Motor Applications 322 Solenoids 331 **Reversing Motor Circuits 341** Motor Drive Systems and Maintenance 347 Electrical Maintenance for Motor Drive Systems 348 Mechanical Maintenance for Motor Drive Systems 349 Specs for Servomotors 330 Timers and Counters 340 Electronic Semiconductor Devices 350 Photonic Semiconductor Devices 355 Limit Switches and Proximity Sensors 360 Photoelectric and Ultrasonic Devices 365 Reduced Voltage Starting 370 Solid-State Relays and Starters 375 Deceleration Methods 380 Acceleration Methods 385

# MAINTENANCE (CONTINUED)

#### PLCs–Allen Bradley/Rockwell: Online Classes

Intro to PLCs 200 Hardware for PLCs 210 Basics of Ladder Logic 220 Numbering Systems and Codes 230 PLC Inputs and Outputs 240 Basic Programming 250 PLC Timers and Counters 260 Networking for PLCs 270 Hand-Held Programmers of PLCs 280 PLC Diagrams and Programs 300 Overview of PLC Registers 305 PLC Program Control Instructions 310 Math for PLCs 320 Sequencer Instructions for PLCs 330 PLC Installation Practices 340 PID for PLCs 350 Data Manipulation 360 Shift Registers 370

# PLCs–Siemens: Online Classes

Basics of Siemens PLCs 200 Siemens PLC Hardware 210 Numbers, Codes, and Data Types for Siemens PLCs 220 Siemens PLC Communication 230 Siemens Human Machine Interfaces 250 Siemens PLC Inputs and Outputs 240 Siemens SIMATIC Modular PLCs 260 Siemens PLC Programming Concepts 270 Basic Ladder Diagram Programming for Siemens PLCs 280 Basic Function Block Diagram Programming for Siemens PLCs 290 Ladder Diagram Timers and Counters for Siemens PLCs 300 Function Block Diagram Timers and Counters for Siemens PLCs 310 Additional Ladder Diagram Instructions for Siemens PLCs 320 Additional Function Block Diagram Instructions for Siemens PLCs 330

Siemens SIMATIC S7-1200 PLCs 340 Siemens SIMATIC S7-1500 PLCs 350 Siemens Safety Integrated for Factory Automation 360

# **Robotics: Online Classes**

Introduction to Robotics 201 Robot Safety 211 Robot Components 120 End Effectors 125 Applications for Robots 130 Automated Systems and Control 135 Robot Axes 140 Robot Sensors 150 Robot Troubleshooting 331 Robot Maintenance 170 Concepts of Robot Programming 341 Robotic Drives, Hardware, and Components 220 Robot Installations 230 Robotic Control Systems 240 Vision Systems 250 Industrial Network Integration 260

# Sample of Knowledge Edge® Content

Die Maintenance Handbook (eBook) TPM: Total Productive Maintenance Industrial Robotics (video) Autonomous Activities (video)



# WELDING

# Welding: Online Classes

What Is Oxyfuel Welding? 100 Oxyfuel Welding Safety 105 Welding Safety Essentials 101 PPE for Welding 111 Welding Fumes and Gases Safety 121 Electrical Safety for Welding 131 Introduction to Welding 141 What Is Arc Welding? 110 Introduction to Welding Processes 151 Arc Welding Processes 120 Math Fundamentals for Welding 161 Geometry Fundamentals for Welding 171 Material Tests for Welding 201 Welding Ferrous Metals 211 Welding Nonferrous Metals 212 Overview of Weld Types 221 Overview of Weld Defects 222 Welding Symbols and Codes 231 Fabrication Process 232 Electrical Power for Arc Welding 241 Introduction to GMAW 251 Introduction to SMAW 252 Introduction to FCAW 261 Introduction to GTAW 262 Introduction to Submerged Arc Welding 160 Arc Welding Power Sources 260 Overview of Soldering 271 Thermal Cutting Overview 281 **Oxyfuel Cutting Applications 282** Plasma Cutting 283 Intro to Automation 291 **GMAW** Applications 301 Advanced GMAW Applications 302 SMAW Applications 311 FCAW Applications 321 GTAW Applications 331 **Oxyfuel Welding Applications 207** SAW Applications 255 Arc Welding Aluminum Alloys 310

# Sample of Knowledge Edge® Content

Chapter 13: Welding Process (eChapter) Advanced Robotic Welding Chapter 26: Welding/Joining (eChapter) Chapter 10: Estimating Welding Costs (eChapter) Welding Intro



# ADDITIVE MANUFACTURING

### Additive Manufacturing: Online Classes

Intro to Additive Manufacturing 110 Additive Manufacturing Safety 121 The Basic Additive Manufacturing Process 131 Additive Manufacturing Methods and Materials 141 Design for Additive Manufacturing 201 Additive Manufacturing Materials Science 211 Integrating Additive Manufacturing with Traditional Manufacturing 221 Additive Manufacturing as a Secondary Process 231

# Sample of Knowledge Edge® Content

Advanced Additive Manufacturing Materials (tech paper) Metal Powders for Additive Manufacturing (tech paper) Rapid Prototyping (video)

Medical Applications of Rapid Prototyping (video) Advances and New Technologies in Additive Manufacturing of Metals (tech paper)

### Additive Manufacturing: Instructor–Led Training

Implementation and Best Practices of Additive Manufacturing Mastering the Fundamentals of Additive Manufacturing

# STAMPING/FORMING/ FABRICATING

### **Stamping: Online Classes**

Press Basics 110 Stamping Safety 115 Punch and Die Operations 120 Die Components 130 Coil Handling Equipment 140 Die Cutting Variables 200 Monitoring Press Operations 220 Guiding System Components 230 Stripper System Components 235

# Stamping: Instructor-Led Training

Metal Formability Metal Stamping Press Maintenance Stamping Dies

# Press Brake: Online Classes

Press Brake Safety 100 Press Brake Components 110 Bending Fundamentals 120 Die Bending Operations 130 Operating the Press Brake 200 Press Brake Specifications 220

# Sample of Knowledge Edge® Content

Press Brake Technology (eBook) Punch Presses (video) Quick Die Change (eBook) Laser Cutting Guide for Manufacturing (eBook) New Technologies in Forming and Fabricating (tech paper)

# COMPOSITES PROCESSING

# **Composites: Online Classes**

Intro to Composites 110 Safety for Composite Processing 115 Overview of Composite Processes 120 Traditional Composites 125 Advanced Thermoset Resins for Composites 130 Advanced Materials for Composites 135 Intro to Lay-up and Spray-up Molding 140 Intro to Compression Molding 170 Surface Finishing Composites 190 Vacuum Bagging Technique: Single-Sided Bagging 230 Composite Inspection and Defect Prevention 240

# **Composites: Instructor-Led Training**

Intro to Composites

# Sample of Knowledge Edge® Content

Intro to Composites Technology (eBook) Automated Composite Layup and Spray Up (video) Filament Winding (video) Successful Composites Technology Transfer: Applying NASA Innovations to Industry (eBook) Composites Post Fabrication and Joining (video)

# ASSEMBLY/FINAL STAGE PROCESSES

### Adhesives: Online Classes

Repair Methods for Composites 250

Intro to Adhesive Bonding 110 Basics of the Bonding Process 120 Intro to Adhesive Properties 130 Types of Adhesives 140 Surface Preparation 210 Steps for Adhesive Application 220

# **Coatings: Online Classes**

Intro to Coating Composition 110 Surface Preparation for Coatings 120 Processes for Applying Coatings 140 Coating Defects 150 Troubleshooting Coating Defects 170

# **Fasteners: Online Classes**

Intro to Assembly 100 Safety for Assembly 105 Intro to Fastener Threads 110 Overview of Threaded Fasteners 117 Tools for Threaded Fasteners 120 Overview of Non-Threaded Fasteners 125 Intro to Fastener Ergonomics 130 Properties for Fasteners 200 Understanding Torque 210 Threaded Fastener Selection 215

# Soldering: Online Classes

What is Soldering? 110 Safety for Soldering 115 Soldering Equipment 130 Soldering Applications 200 Solder and Flux Selection 210 Soldering PCBs 220 Lead-Free Soldering 230

# Sample of Knowledge Edge® Content

Successful Assembly Automation (eBook) Plastics Machining and Assembly (video) Fastening and Assembly (video) Brazing and Soldering (video) Design for Manufacture and Assembly (DFMA) (video)

# **DESIGN & ENGINEERING**

# Design & Engineering: Instructor-Led Training

Blueprint Reading
Design for Manufacturing/Design for Assembly (DFM/DFA)
Failure Modes and Effects Analysis (FMEA)
Geometric Dimensioning & Tolerance (GD&T)
Precision Machine Design
Root Cause Analysis
Value Stream Mapping

# Sample of Knowledge Edge® Content

Lean Product Development (video) Measurement and Gaging (video) Gaging and Inspection Tool Design (video) Design for Manufacture and Assembly (DFMA) (video) DFM: Design for Manufacturing (video)

# LEADERSHIP

### Supervisor Essentials: Online Classes

Essentials of Leadership 110 Essentials of Communication 120 Managing Performance: Best Practices 130 Managing Performance: Corrective Actions 135 Basics of Manufacturing Costs 140 Intro to Managerial Accounting 145 Conflict Resolution Principles 150 Conflict Resolution for Different Groups 155 Team Leadership 160 Manufacturing Management 180 Personal Effectiveness 190 Managing the Diverse Workplace 210 Harassment and Discrimination 215 Performance Management and the Law 230

# Supervisor Essentials: Instructor-Led Training

Coaching and Mentoring for Front Line Supervisor (FLS) Front Line Supervisor (FLS) Leadership Skills Train-the-Trainer: Accelerating Worker Performance

# Sample of Knowledge Edge® Content

Strategic Project Management (eBook) Realistic Cost Estimating for Manufacturing, Third Edition (eBook) Walking the Talk: Moving into Leadership (eBook) Managing Teams in Manufacturing (eBook) From Concept to Customer: Portfolio, Pipeline, and Strategic Project Management (eBook)

# EADERSHIP

# **INSTRUCTOR-LED TRAINING**

# **Real-World Expertise**

Successful manufacturers recognize the value in long-time employees using their expertise to mentor less-experienced team members. From startups that lack institutional knowledge, to thriving businesses that have lost veteran workers to retirement, most companies can benefit from the value-added experience of learning from experts.

Bring the real world to your staff with Tooling U-SME Instructor-Led Training. Work with instructors who are knowledgeable, experienced, and have a passion for teaching others about manufacturing. Our instructors offer a depth of industry knowledge that is matched only by their professional experience and their passion for the subject matter.

#### Your employees benefit from:

- Engaging with industry experts and practicing professionals
- Learning complex ideas through dynamic exchange
- Experiencing comprehensive coverage combined with hands-on applications
- Combining instructor interaction with other forms of training, such as online
- Enhancing their understanding through peer-to-peer discussions

We have dozens of topics to choose from, including Blueprint Reading, Leadership Skills, Additive Manufacturing, Lean Fundamentals, and many, many more.

# KNOWLEDGE EDGE®

# The exact information you need, exactly when you need it

Knowledge Edge<sup>®</sup> is an online service that provides comprehensive, validated manufacturing content in multimedia formats and includes more than:

- 1,200 eBooks and chapters
- 700 training videos and clips
- 16,000 technical papers

With Knowledge Edge<sup>®</sup>, the best manufacturing content is at your fingertips 24/7. Playlists allow you to compile and build unique reference and learning resources for individuals and groups of learners when and where you need it to maximize the power of your training. Content that is typically used for informal learning is now in your hands as part of your formal learning program.

# LEARNING SERVICES

# Tap into the highest level of expertise in workforce development for your training needs.

Tooling U-SME works on-site with your human resources, management, and front-line team members to develop a business case for a training and development program, determine gaps in performance, and build a training strategy that delivers measurable Return on Investment (ROI). As your partner, we can design a custom, competencybased training curriculum with blended learning, build career progression models aligned to pay scales, validate competencies with knowledge tests and skills assessments, and ensure performance standards are measurable and trackable. All of this is aligned to your business goals. No matter where your organization is in its learning and development path, there's an opportunity to evaluate whether your training is meeting your needs effectively. Whether you need to develop a training program from the bottom up, you need training for a particular piece of equipment or process, or you want to benchmark your existing program, our Learning Services team can analyze your needs and build a custom solution.



# CUSTOMIZATION

# Forward-thinking organizations invest in custom programs

Precisely and effectively address your company's proprietary needs and reflect your corporate culture with customized content.

Tooling U-SME offers a range of content customization services that can seamlessly integrate your content into a strategic training plan to make sure your people learn what they need for your organization.

# Upload Services for Pre-Developed Content

Use our format guide and templates to convert and upload your pre-existing content for web-based delivery. Your online content fits seamlessly into our system.

# Complete Content Services from our Design Staff

Gain access to our own content development resources to transform your expertise into web-based training of the highest quality. Deliver your training to your people, anywhere in the world.

# CUSTOMIZATIO

# CERTIFICATIONS

# Knowledge earned. And validated.

Tooling U-SME offers outcome assessments, certifications, and certificate programs that allow you to benchmark your employees' knowledge against an industry-recognized standard. Programs are developed with experienced industry professionals to test effectiveness and provide the validation you need.

# **Review Programs**

Our online review programs provide a comprehensive review of key concepts for the Certified Manufacturing Technologist (CMfgT) and the Lean Bronze Certifications. Each one provides vocabulary and definitions, interactive exercises, pre- and post-course tests, and a downloadable PDF of each course.

# Certifications

#### Lean Certification

This industry-leading program provides individuals, companies, and educators with a comprehensive and effective roadmap for professional and workforce development that aligns with industry-recognized standards. The program is the result of a partnership among leading non-profit organizations — the Association for Manufacturing Excellence (AME), the Shingo Institute, and SME — that work together as the Lean Certification Alliance to set the standard for operational excellence and workforce improvement. Lean Certification not only helps individuals attain the knowledge, it validates it. Find out more at sme.org/leancert.

#### Lean Certification is pursued at the level most appropriate to your participant's career, knowledge, and experience.

- Lean Bronze Certification focuses on the fundamentals of lean from a tactical perspective.
- Lean Silver Certification integrates lean knowledge with leadership experience.
- Lean Gold Certification focuses on the strategic transformation of an entire enterprise.

#### Certified Manufacturing Technologist (CMfgT)

The CMfgT is an entry-level certification that benefits new manufacturing engineers and experienced manufacturers without other credentials. Pursuing a CMfgT Certification requires a minimum of four years combined manufacturingrelated education and/or work experience. Learn more at sme.org/CMfgT.

#### Certified Manufacturing Engineer (CMfgE)

Professionals seeking a CMfgE Certification have advanced manufacturing engineering experience, with a minimum of eight years of combined manufacturing-related education and/or work experience, including a minimum of four years of work experience. A professional seeking a CMfgE can qualify with a minimum of eight years of combined manufacturing-related work experience or education. Details available at sme.org/CMfgE.

#### **Certified Additive Manufacturing**

The Certified Additive Manufacturing Fundamentals is the first and only certification validating an individual's knowledge of industry-standard concepts in additive manufacturing, aligning to the updated Body of Knowledge. The additive manufacturing industry is expected to increase exponentially and the certification prepares individuals for success in this rapidly growing field. Learn more at sme.org/additivemfg.

# ASSESSMENTS

# Close the skills gap to stay competitive

Effective assessment of knowledge is a critical first step in your overall training plan.

At Tooling U-SME, we know exactly what you need. Our assessments allow you to align competencies, curriculum, and the needs of individual workers so they can study their specific courses in a self-paced learning environment. Assessment questions are derived from our extensive course libraries, which are fully mapped to our industry-proven curriculum.

Effective training establishes a baseline of knowledge for each person, compares that baseline to the knowledge and skill requirements of a role, and then applies the exact amount of training to close the gap, ensuring that the knowledge and skills have been retained and applied on the job. The bottom line is that effective assessment of knowledge is a critical step in your overall training plan.

Assess manufacturing technology, engineering, lean processes and practices, machining, welding, fabrication, maintenance, assembly, foundational skills, and much more using Tooling U-SME's 50+ pre-developed assessments, or we'll work with you to <u>develop asse</u>ssments based on your specific needs.

#### For more information, visit:

toolingu.com/training/assessments



# ASSESSMENTS

# WHY TOOLING U-SME?

- The leader in manufacturing training solutions
- Proven solutions for corporate, education, and government organizations
- A single partner who can assemble the resources necessary to support your initiatives
- More than 85 years of experience in providing learning services, assessment programs, and credential certifications
- Hundreds of thousands of individuals, and over 5,000 companies and 550 educational institutions throughout the global manufacturing community rely upon Tooling U-SME

# **UP-TO-DATE CONTENT**

We release new and updated content every month. Plus, we have hundreds of classes available in Spanish and dozens translated into simplified Chinese. To view our most current class listings, visit toolingu.com/catalog



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